

Lifesaving services you can't  
get anywhere else.

**Complex Pharmaceutical Services**



**CardinalHealth**

Pharmacy call at 8:00 AM.

Emergency patient in the ICU.

You're short-staffed.

With no Xigris® (drotrecogin alfa [activated]) on site.

No time for a loan/borrow scramble.

Or calling a supplier who may have the drug,  
but couldn't deliver it soon enough if he did.

**The patient may expire if the order  
is not in your hands by 11:00 AM.**

*What do you do?*



This week is the first time you need to schedule a Zevalin® radioimmunotherapy regimen.

Can someone tell you how to order the radiopharmaceutical?

Who compounds it?

Who coordinates with your referring oncology practice?

How do you safely administer the drug?

Dispose of the radioactive waste?

And use the right billing code for Medicare?

**What good is a new treatment if you're  
in the dark on how to use it?**

*What do you do?*



*Two challenges.  
Two distinct solutions.  
One single source.*

Two services that save lives. Instantly available with a single call to the Complex Pharmaceutical Services business of Cardinal Health:

**CPS/Rapid Response Service** — Providing reliable, nationwide delivery of critical care pharmaceuticals to 90% of hospitals in less than 3 hours. It's the only 24 x 7 local emergency source for these pharmaceuticals available across the United States.

**CPS/Nuclear Therapy Service** — Providing safe, secure, unit dose radioimmunotherapy. Plus all the support services necessary to handle the medication, the patient, radioactive waste disposal, billing, and more. The most comprehensive support system for new therapeutic radiopharmaceuticals.

## One call gets it fast

A single, 2-3 minute conversation with a representative at our National Call Center sets everything in motion. Instantly, a nationwide network of over 150 pharmacies, 600 pharmacists and 1,900 customer service associates is at your service.

Dedicated to delivering critical care pharmaceuticals directly to you in almost any part of the country, within a few hours. 24 hours a day. 7 days a week. 365 days a year. Because when a patient's life is at stake, nothing else will do.



### **24 x 7 Dedicated Call Center**

CPS/Rapid Response Service begins the moment you speak with your National Call Center representative, who takes your order and answers questions.

### **Orders Taken in Minutes**

In minutes, your representative enters data for your order, "maps" your location to the closest Cardinal Health nuclear pharmacy (as well as two backup Cardinal Health pharmacies), provides an order confirmation and the estimated time of arrival for your emergency pharmaceutical.

### **Hand Delivered to Point of Use**

A few hours from the time you place your order, a Cardinal Health Customer Service Associate (CSA) with photo ID delivers the product directly to you, at the point of use. No searching for "lost" packages.

### **When and Where You Need It**

CPS/Rapid Response Service is remarkably easy to use, as well as fast and reliable. Whether you use it to fill all or some of your emergency orders, it will help boost your pharmacy's efficiency, conserve resources and save you time and money.

- *Use CPS/Rapid Response Service as your emergency source for acute care pharmaceuticals. You'll never need to justify the cost of stocking large quantities of expensive medications with unpredictable usage, or waste your staff's time and energy on frantic loan/borrow arrangements in a crisis.*
- *Use CPS/Rapid Response Service as a backup if your supply suddenly runs low. Get the quantity you need right away with a single phone call. Relieve the pressure from last minute physician orders and unexpected new patients.*
- *Use CPS/Rapid Response Service as a supplement to starter doses you keep on hand. And never worry about having enough to last until your next regular shipment.*

CPS/Rapid Response Service — the fastest, easiest and most reliable way to get lifesaving drugs. And the only way to get them within hours of an emergency, 24 x 7.

## CPS/Rapid Response Service



2:12 AM -- PHYSICIAN PRESCRIBES XIGRIS (DROTRECOGIN ALFA [ACTIVATED]).



2:32 AM -- YOU CONTACT THE 24 HOUR CALL CENTER TO ORDER XIGRIS.



2:34 AM -- THE CALL CENTER REPRESENTATIVE HAS TAKEN YOUR ORDER AND PROVIDED AN ESTIMATED DELIVERY TIME.



2:42 AM -- A CARDINAL HEALTH NUCLEAR PHARMACY CLOSEST TO YOU BEGINS TO FILL THE ORDER.



3:01 AM -- ORDER IS PACKAGED.



3:12 AM -- A CARDINAL HEALTH CUSTOMER SERVICE ASSOCIATE LOADS ORDER IN ONE OF CARDINAL HEALTH'S VEHICLES AND DEPARTS TO YOUR HOSPITAL.



4:58 AM -- CUSTOMER SERVICE ASSOCIATE HAND DELIVERS XIGRIS TO YOU.



*The nationwide network  
that always delivers.*



The key to Cardinal Health's exclusive Complex Pharmaceutical Services is the impressive network that stands behind them. A vast nationwide network whose consultants and pharmacies respond instantly to your needs, on time, every time, offering all this, and more:

- **150+ pharmacies.** Cardinal Health is the only provider that owns and operates such an extensive radiopharmacy network. It is also the world's premier drug wholesaler.
- **600+ licensed pharmacists.** Over 100 are board-certified in nuclear pharmacy. They fill prescriptions with accuracy that's unmatched. They're available 24 x 7 x 365 by cell phone or pager for dispensing and consultation.



- **The industry's leading safety program**, including proprietary radiation safety products to facilitate use of radioimmunotherapy regimens.
- **A well-trained corps of company-employed Customer Services Associates**, with access to Cardinal Health's 1,000 vehicle fleet, deliver pharmaceuticals within hours of order direct to the point of use.
- **Over 25 years of experience**, innovation and a focus on solutions that help customers.

## CPS/Nuclear Therapy Service



NATIONWIDE NETWORK



UNMATCHED EXPERTISE IN UNIT DOSE  
RADIOPHARMACEUTICALS



SINGLE CALL SERVICE



TOTAL SUPPORT BEFORE AND  
AFTER TREATMENTS



COMPLEX PHARMACEUTICAL SERVICES:  
YOUR #1 CHOICE FOR  
NUCLEAR THERAPY SERVICE





# *One call gets it all*

## **Efficient Ordering and Scheduling**

The process of providing you with a radioimmunotherapy agent and any support services you need begins the minute you call your local Cardinal Health pharmacy. Cardinal Health pharmacists work with you to schedule the doses and coordinate the patient's regimen with your referring oncologist.

## **Pre-Treatment Consultation**

A Cardinal Health licensed pharmacist coordinates and confirms infusion times to ensure timely delivery. Verifies dose accuracy. Sends calibration data with each dose. Maintains a treatment log. And can provide syringe shields for safe handling of the radiopharmaceutical during its administration.

## **Safety First**

The unit dose you receive is prepared by specially-trained nuclear pharmacists. And packaged in Cardinal Health's shielding and patented SECURE® Safety Insert System, which combines ALARA (As Low As Reasonably Achievable) principles with OSHA compliance, ensuring every dose is handled safely. Providing uncompromising protection from radiation exposure and needlestick hazards.

Each dose is delivered and disposed of by a Cardinal Health Customer Service Associate (CSA), who is trained in the transportation of radiopharmaceuticals.

## **Radiation Management**

Cardinal Health also helps with radiation management. The Cardinal Health Traceable Standards Lab provides NIST-traceable Yttrium-90 standards to maintain safe and accurate measurements for this isotope.

## **Billing and Reimbursement Assistance**

Each radioimmunotherapy dose from Cardinal Health is invoiced separately from your other nuclear medicine products to simplify documentation for the billing and reimbursement process.

Product. Answers. Advice. Hands-on assistance. All the support you need to treat patients with a complex radioimmunotherapy agent. One call to your local Cardinal Health pharmacy gives you instant access to the resources of America's premier provider of unit dose radiopharmaceuticals.

Cardinal Health offers expertise and assistance on everything from scheduling and ordering to safely handling and administering the drug. Delivery and disposal. Regulatory compliance and reimbursement. That's why, when a physician prescribes radioimmunotherapy, so many nuclear medicine departments and imaging centers choose Cardinal Health's CPS/Nuclear Therapy Service to fill the prescription and provide support services.



*Cardinal Health — your partner for complex pharmaceutical services.*





### **About Cardinal Health**

Cardinal Health is one of the world's leading providers of complex pharmaceutical solutions. Solutions that reflect the highest standards in compounding, delivery, disposal, safety, consulting, information technology and business services.

Adhering to these standards has enabled Cardinal Health to earn the trust of technologists, physicians, materials managers and administrators at more than 7,000 hospitals, outpatient clinics and physicians' offices. Cardinal Health dispenses and delivers 65% of all radiopharmaceutical unit doses in the United States — nearly 10,000,000 prescriptions each year.

### **99.999% Accuracy from the Radiopharmaceutical Experts**

When you order a unit dose radiopharmaceutical from Cardinal Health, you can be certain your prescription will be filled by a pharmacist specially trained and licensed in the handling and use of radiopharmaceuticals. Over 100 of Cardinal Health's pharmacists have earned Board Certification in Nuclear Pharmacy. Cardinal Health's experience and commitment to quality pay off in exceptional reliability and a prescription accuracy rate of 99.999%.

### **Safe, Reliable Delivery**

Cardinal Health Customer Service Assistants are professionals trained in DOT (Department of Transportation), NRC (Nuclear Regulatory Commission) and local regulations for the safe handling of radioactive materials. Cardinal Health radiopharmaceuticals are hand delivered to the designated secure area in your nuclear medicine department.

### **No Waste**

Cardinal Health's unit dose service means there is no need to purchase and inventory bulk materials and compound individual doses of a radioimmunotherapy on site. And no need to worry about wasting expensive, time-sensitive radioactive materials, since you only order what you need, when you need it.

### **Easier Record Keeping and Materials Handling**

With Cardinal Health's unit dose service, record keeping and regulatory compliance are easier. Radiation exposure and hazardous material handling are minimized. You can treat your patients more effectively, no matter when they need your services.

### **Health Physics and Regulatory Consultation**

Safety and compliance issues go beyond packaging and disposal. If you need consultation on health physics or regulatory compliance issues, Cardinal Health specialists are available to help. Cardinal Health also operates a Traceable Standards Lab to insure the accuracy of our dose activity measurements and the safety of patients.

It's always easier to treat your patients with complex pharmaceuticals when you have Cardinal Health's nationwide network and resources behind you. Call Cardinal Health today at 1800-998-9098 and put the industry's most advanced network to work for you. For immediate CPS/Rapid Response Service, call the 24 hour center hotline at 1-866-673-7747.

## Complex Pharmaceutical Services

Xigris® is a registered trademark of the Eli Lilly Company.  
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Zevalin® is a registered trademark of IDEC Pharmaceuticals.  
Zevalin® is manufactured by IDEC Pharmaceuticals.

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Lit. No. NPS06103

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